## **EXPANDED DISPATCH RECORDER, D-110**

## FINAL EXAM

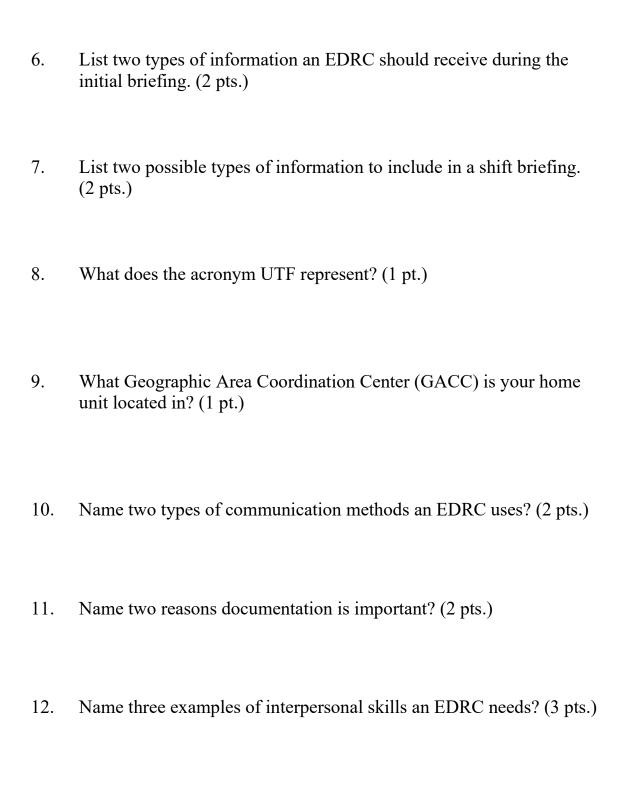
30 possible points

1.	Name the two di	ispatch organi	zations and	describe wha	at they do.
	(2 pts.)				-

- 2. List four functional areas in a typical expanded dispatch organization. (4 pts.)
- 3. Which of the following are responsibilities of an Expanded Dispatch Recorder (EDRC)? Check correct answers. (1 pt.)
  - Provide information to the media
  - Maintain status of resources
  - Brief agency administrator
  - Process resource orders
  - Receive, communicate, and document information
- 4. List two positions in the expanded dispatch organization. (2 pts.)
- 5. Which of the following contacts does an EDRC handle and which need to be transferred to a supervisor? Write **E** for EDRC or **S** for Supervisor. (4 pts.)

E or S	Contact		
	Cache		
	Media		
	Ordering Manager (ORDM)		
	Public		

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13. Scenario: At the end of a shift, an overhead resource calls the EDRC (overhead desk) to relay that she is ill and will be 24 hours later than expected. (4 pts.)

As the overhead desk EDRC, what would you do?

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